BUSINESS CONTINUITY

Supporting Your Business Through the Covid-19 Pandemic

The health and safety of our Customers, Partners and Employees are of the highest priority to the entire Cologix Family. With the heightened concerns about COVID-19, we want to assure you that we are 100% operational and are fully prepared to continue to provide the uninterrupted services, connectivity solutions and local support that you are accustomed to.

Our certified operations team will be an extension of your team offering services that encompass all of your potential needs. We offer flexible, 24/7 Remote Hands packages to help you manage your infrastructure and uptime without the risk and high cost of sending your IT staff to the data center.

Cologix is doing everything in our control to ensure your critical infrastructure is fully operational, connected and safe while you focus on keeping your employee base and their respective family members healthy.

- ☑ **Full Suite of Remote Hands Services**

- ☑ **One connection to our platform connects you to the solution providers & partners you need**

- ☑ **Cologix Access Marketplace (CAM) enables access to all of the Hyperscale cloud on-ramps**

- ☑ **Neutral access to 450+ network service providers.**

- ☑ **Virtual livestream tours**

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Full Suite of Remote Hands Services

Install Services

- Ladder rack build-outs
- Rack & stack equipment
- Swap removable media

Troubleshooting

- Onsite technical assistance
- Visual verification for troubleshooting circuits, loops & fiber
- Diagnostic & signal testing for cross connect circuits

On-site Maintenance

- Verify equipment status
- Reboot & recycle power equipment
- Type commands on customer pre-installed console
- Label equipment or provide digital photos
- Cleaning/disinfecting of the exterior of your cabinets/cages
- Package receiving and storage

Cable Services

- Move & secure existing cables
- Terminate cross connects

Custom Services

- Need support with something not listed here? Contact your Customer Care Manager and we will work with you to get you what you need

One connection to our ecosystem connects you to the solution providers & partners you need

Cologix provides highly connected data centers to power your digital transformation. Businesses, requiring connectivity to network and cloud providers as well as access to other solution providers, continually join the ecosystem to expand and grow. Our Ecosystems enable us to move your workloads to the cloud quickly via our on-ramps and then interconnect and integrate you to the carriers and service providers you need.
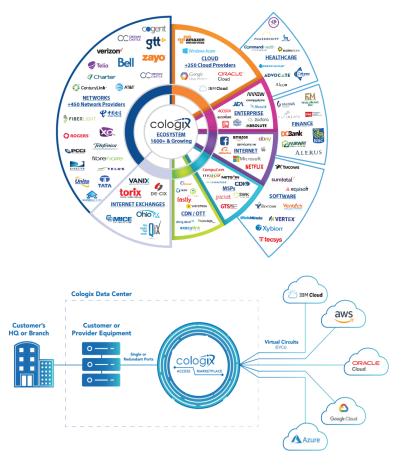
We have 1600+ service providers within our Ecosystems that consist of: Network providers, cloud & IT providers, Financial service providers, Enterprises, Content providers, Internet exchanges, CDNs, MSPs, Software, Internet, Healthcare and many others.

CAM enables access to all of the Hyperscale cloud on-ramps

Cologix Access Marketplace (CAM) - Simplify connectivity of your Infrastructure with direct, private, virtual, on demand cloud access. Our Software Defined Interconnect (SDI) virtual cloud on-ramp solution allows private, reliable, cost-effective connectivity to the cloud. Within existing Cologix owned interconnection hubs, customers can tailor secure connectivity to one or multiple cloud providers in minutes from an automated, on-demand, self-service portal without relying on the public Internet for connectivity.

Neutral access to 450+ network service providers

Cologix's Meet-Me-Room enable access to 450+ networks across our platform. We are network and cloud neutral facility leaving the choice of provider up to the Customer. The strategic value of choice is the fact that robust competition among networks and cloud providers going after enterprise business ultimately drives down the costs of those services, and drives up quality as vendors seek differentiation.

Virtual livestream tours

Would you like a tour of one of data centers but can't come in person? Take a tour from your home office! Our local operations teams are equipped with technology to give you a livestream tour of our data centers. Just like being in there in person without the drive / flight to get there!

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cologix